



Report to the Community 2018



Christine Bogardus, DO



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Your Place for Complete,
Compassionate Care

prowersmedical.com

Here's to Good Health



Craig R. Loveless, CEO

Prowers Medical Center has been the center for healthcare services in Prowers County and the surrounding area since 1968 when the community rallied together and formed the hospital district. The newly created hospital district assumed the operation of the Sacred Heart Hospital, which was being closed due to lack of funding, and reorganized the hospital into Prowers Medical Center. This was only the beginning of a five-decade journey to building a leading community hospital.

As you turn the pages of our *Report to the Community*, you will find highlights of our hospital's successes, awards received and individual staff achievements. Much of our success is due to the support of our community.

2018 was a transformative year for Prowers Medical Center: we were recognized as the Best Overall Critical Access Hospital by Quorum Health Resources; we hired a new surgeon, Dr. Christine Bogardus, and a new family nurse practitioner, Shelby Casper; we funded two Rural Track Scholarships for local medical students at the University of Colorado Medical School; we laid the groundwork for expanding telehealth and orthopedic services; we maintained our important DNV accreditation; and, continued our pursuit of Level IV trauma care. An additional accomplishment during the year was our continued participation in Shared Savings from our participation in Medicare's Accountable Care Organization program. We also hosted a provider seminar promoting the use of safer alternatives to opioids for pain control. We improved our sepsis screening protocols, our door-to-doc times in the emergency department, and our lifesaving protocols for the treatment of strokes and heart attacks.

In the past year, we also improved our facilities to serve you better. We replaced a main sewer line and continued upgrades to our ventilation systems — unglamorous, but essential improvements. More noticeably, we installed state-of-the-art X-ray equipment and a 3D Digital Breast Tomosynthesis (DBT) Mammography machine in the radiology department and have contracted to upgrade our MRI scanner in 2019. Be watching for details on other facility enhancements when we unveil the new site plan early this spring.

Because you — our neighbors, family, and friends — continue to choose Prowers Medical Center, we are able to remain financially stable from operations.

Thanks to your support, Prowers Medical Center is entering its next 50 years in robust health. We look forward to continuing to serve you; as together, we build a thriving Prowers County.

With warm regards,

Craig R. Loveless, CEO

2018 Achievements

- Hospital District Celebrated 50 Years of Existence
- Home Health Agency Achieves Deficiency Free Rating two surveys in a row (2015 & 2018)
- Laboratory Achieves Deficiency Free Rating two surveys in a row (2016 & 2018)
- Best Overall Performance among Critical Access Hospitals for 2018

Our Mission

Prowers Medical Center is an organization of dedicated professionals committed to providing healing and preventative services to those we serve.

Our Vision

Prowers Medical Center will be the leading healthcare resource for the diverse populations of the region.

Board of Directors

Julie Branes, *Chair*
Ronny Farmer, *Vice Chair*
Connie Brase, *Secretary/Treasurer*
Ty Rushton, *Member*
Steven Givan, *Member*

Leadership Team

Craig Loveless, *Chief Executive Officer*
Steve Gilgen, *Chief Financial Officer*
Karen Bryant, *Chief Operating Officer*
Tina Sandoval, *Chief Clinical Officer*

2019-2021 Strategic Plan

In the development of the 2019-2021 Strategic Plan, the Board of Directors, Senior Leadership, Prowers Medical Center Team Members, Medical Staff and Community Members carefully considered the healthcare needs of our surrounding communities. To ensure that we meet our goal of providing Complete, Compassionate Care, the entire Prowers Medical Center team actively participates in the hospital's strategic initiatives every day. By imagining and discussing opportunities that will help us to reach our goal, we work as a team to align the necessary resources to continually raise the bar on quality patient care.



2018 Financial Highlights

Investing in Your Health

In addition to payroll and local vendor purchases, Prowers Medical Center continues to reinvest in the community. Capital expenditures over the last three years:



2016 **\$11,833,537**
(includes \$10.8 million construction project)

2017 **\$539,454**

2018 **\$1,574,821**

Total three-year reinvestment of **\$13,947,812** with an average of **\$4,649,271** per year

By the Numbers, 2018

16,202
Medical clinic visits

4,718
Specialty clinic visits

5,694
ER visits

155
Deliveries

12,495
Imaging scans (MRIs, CT Scans, Ultrasounds, Nuclear Medicine, X-rays, Mammograms, DEXA scans and Fluoroscopes)



92,946
Lab tests

863
Surgeries

1,138
Patient admissions

5,944
Respiratory therapy procedures

14,164
Rehabilitation visits (PT, OT, ST)

6,461
Home Health visits



Community Connections

At Prowers Medical Center we are committed to not only improving your health, but the health of the entire community. We have developed several community partnerships over the years and offer our support by sponsoring a variety of health-related events. Key community partners include:

Big Timbers Community Alliance

Collaborative effort among multiple community and healthcare entities focused on overall community wellness.

BridgeCare Health Network

Regional partnership made up of six area hospitals focused on improving the quality of healthcare throughout the region by aligning clinical goals and sharing resources to keep care local.

SUCCESS STORY: Spring Fire Event – accommodated and housed 14 Walsenburg Residents for one week.

City of Lamar Parks and Recreation

Partner to coordinate community events throughout the year and have an MOU in place to establish an Alternate Care Site during a large scale emergency.

Colorado Alzheimer's Association

Provide space for the monthly support group and offer media support of program.

Lamar Area Hospice

Collaboration to provide services.

Lamar Chamber of Commerce

Actively participate in and support community activities and events.

Lamar Community College

Provide clinical training site for nursing students, serve on advisory board, athletic trainer support, and have an MOU in place to establish an Alternate Care Site during a large-scale emergency.



The community gathered to celebrate Prowers Medical Center's 50th Golden Jubilee in May of 2018.

Prowers County Public Health & Environment, Southeast Health Group, High Plains Community Health Center

Coordinate to conduct community-wide health needs assessment and offer resource support.

Prowers Economic Prosperity (PEP)

Active member and participant in this county-wide economic development group.

Prowers Medical Center Health / Wellness Fairs

39+ year tradition of providing a community health fair event with low-cost Health Screen Blood Tests. Health and Wellness Fairs offered to area school districts and businesses. Total attendees in 2018: 1034.

Patient Family Advisory Council (PFAC)

Wrapping up our 2nd year of giving a voice to patients and families to better meet their clinical priorities and healthcare needs.

To learn more about our community connections and wellness efforts, contact Karen Bryant at (719) 336-5147.

Prowers Medical Center complies with applicable Federal and civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sexual orientation or gender identity. Prowers Medical Center values the diversity and inclusion of all who enter our doors. Our full statement can be found on our website at prowersmedical.com.

Services

- Acute Inpatient Hospital Care
- New Beginnings Birth Center
- Cardiopulmonary Care
- Prowers Medical Center Clinic
- Emergency Services
- Family Medicine (primary care)
- General Surgery
- Home Health Skilled Services
- Imaging Services
- Infusion Therapy
- Lab Services
- Language Access Services
- Occupational Health/Workers' Compensation
- Occupational Therapy
- Orthopedics
- Pediatrics
- Physical Therapy
- Specialty Clinic
- Speech Therapy
- Surgical Services
- Swing Bed - Transition of Care
- Telemedicine (Neurology & Stroke Care, Psychiatry)
- Weight Loss Management
- Women's Health (Gynecology & Obstetrics)

Specialty Clinic

- Audiology/Hearing Aids
- Breast Specialty Care
- Cardiology
- Ear, Nose & Throat
- General Surgery
- Oncology
- Ophthalmology
- Orthopedics
- Podiatry
- Prosthetics
- Pulmonology & Sleep Studies
- Urology
- Vascular Surgery

Prowers Medical Center at a Glance

200 Total Team Members	71 Nurses, CNAs, MAs
14 Providers	115 Support Staff
16 Specialty Clinic Providers	25+ Auxiliary Members



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